

NORTH OKANAGAN/COLUMBIA SHUSWAP REGIONAL HOSPITAL DISTRICT

Minutes of a Regular meeting of the North Okanagan/Columbia Shuswap Regional Hospital District
Board held October 27, 2015
in the Board Room of the Regional District of North Okanagan

Note: The following minutes are subject to correction
when endorsed by the Board at the next Regular meeting.

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|-----------------|------------------|--|
| PRESENT: | R. Martin, Chair | (Area E) (CSR) |
| Directors: | P. Demenok | (Area C) (CSR) |
| | M. MacNabb | (Area C) (RDNO) |
| | R. Fairbairn | (Area D) (RDNO) |
| | H. Halvorson | (Area F) (RDNO) |
| | S. Fowler | (City of Armstrong) |
| | K. Acton | Village of Lumby |
| | D. Dirk | District of Coldstream |
| | H. Cameron | (Area E) (RDNO) |
| | C. Eliason | (City of Salmon Arm) |
| | N. Cooper | (City of Salmon Arm) |
| | J. Brown* | (Township of Spallumcheen) |
| | A. Mund | (City of Vernon) |
| | J. Cunningham | (City of Vernon) |
| | C. Lord | (City of Vernon) |
| | Staff: | |
| | C. Hamilton | Secretary |
| | L. Shykora | Deputy Mgr., Corporate Admin. (Recorder) |
| | J. Pierce | Manager, Financial Services |
| ABSENT: | L. Parker | Area B, CSR |
| | R. Talbot | Area D, CSR |
| | T. Rysz | District of Sicamous |
| | M. McKee | City of Revelstoke |
| | B. Fleming | Area B, RDNO |
| | G. McCune | City of Enderby |
| | B. Quiring | City of Vernon |
| GUESTS: | D. Cannon | Interior Health Authority Board |
| | S. Bowen | Interior Health |
| | R. Harding | Interior Health |
| | R. Ballance | Interior Health |
| | P. duToit | Interior Health |
| | H. Hogan | Interior Health |

CALL TO ORDER:

Chair Martin called the meeting to order at 10:02 AM.

The Chair welcomed D. Cannon, Interior Health Board Member, and the Interior Health representatives to the meeting.

ADOPTION OF MINUTES

H2015-112
ADOPTION OF
MINUTES

M/S Directors Acton/Cunningham THAT:
the minutes of the March 24, 2015 North Okanagan/Columbia Shuswap
Regional Hospital District Board meeting be adopted.

CARRIED

BUSINESS ARISING FROM THE MINUTES

Refer to Delegation Section.

A copy of Response to questions from Scott Bowen, Interior Health was
circulated to the Board in response to several queries from the March, 2015
meeting.

DELEGATIONS

INTERIOR HEALTH

Scott Bowen, Director, Business Support
Richard Harding, Health Services Administrator for the North Okanagan
Peter duToit, Health Services Administrator for the Thompson, Cariboo,
Columbia Shuswap
Russ Ballance, Interim Health Services Administrator, Community
Integration Health Services
Heather Hogan, Health Services Administrator Residential Care.

Representatives of Interior Health attended the meeting to update the
Board on the Community Integration and Residential Care portfolios, as
well as to update the Board on the status of the Vernon Jubilee Hospital
Tower scheduled to open in January, 2016.

A PowerPoint presentation was made at this time.

Richard Harding, Health Services Administrator for the North Okanagan,
presented on the following items:

- Quick Facts on the Overall Care spectrum
- System pressures and Provincial policies
- Tailored Care Model in Communities and Province-wide, Vernon Jubilee Hospital statistics
- Vernon Jubilee Hospital (VJH) Hospitalists Program
- Update on the new Vernon Jubilee Hospital Floors (tower) scheduled to be open in January, 2016
- VJH expanded pharmacy facility includes chemotherapy preparation rooms
- New digital mammography machine and the new medical school space at VJH.

DELEGATIONS.

Cont'd

Russ Ballance, Interim Health Services Administrator, Community Integration Health Services, provided an overview of:

- Organizational Chart of the Interior Health Board, staff and Interior Health portfolios
- A description of Home Health Portfolio serving 5,500 clients in the Vernon Area (Community Clinic)/Diabetes Care Clinic/Community Care Nurses and Palliative Care Services/Home Support Program, etc.
- Mental Health and Substance Abuse – description of programs
- Public Health description of services and programs
- Challenges/Systemic Issues – Outline of Home Health, Public Health & Mental Health/Substances Abuses issues within those programs
- Details as to strategies to deal with the issues occurring in the above programs.

Heather Hogan, Health Services Administrator Residential Care, provided an outline of:

- Program/Services Structures and the Organizational Chart
- Key priorities identified by the Provincial Government and the Interior Health priorities i.e. Long Term Care
- The types of resident populations served.
- Scope of services provided within the program and various levels including a description of Short Stay Service and Long Term Residential Care Service
- Description of Challenges/Systemic Issues
- Sustainability/Activities
- Various Initiatives such as the recently announced Request for Proposals for the 85 residential beds in Vernon which is a new residential care home, construction imminent with occupancy in 2017.

Scott Bowen, Director, Business Support, provided an update on the Polson Tower Budget. Further, he advised the Board of the capital funding timing for the \$29 million project; forecasting \$3.9 million under budget – a portion of which is NOCSRHD funding that would then not need to be requisitioned.

Question/Comment and Answer Session:

Comment: Observation about the psychiatric unit (VJH) and its environment

Response: Interior Health is looking at a psychiatry redesign/planning cycle process. It is a high priority piece, however it may not be effective to update outdated infrastructure such as the psychiatric floor/unit.

DELEGATIONS.

Cont'd

Ms. Hogan described the number of beds and the different areas associated with the newly announced assisted living facility in Vernon.

Related to the pharmacy update at VJH, Mr. Bowen advised that \$2.2 million is the project cost and the approximate \$1 million is the amount spent to date.

Q. Does IH follow up in terms of improvements/ return on investment by building this new pharmacy (i.e. the number of prescriptions filled, statistical data, etc..)

A. Mr. Harding advised that he will take this question back to the pharmacy team and added that 1 significant piece is that the pharmacy now complies to CSA standards particularly with the chemotherapy needs (they now have a sterile space to prepare this medication). A response will be provided to Director McNabb.

Q. Are there policies that NOCSRHD Board could put in place, as community leaders, to attract resources.

A. The Human Resources/recruitment team are most appropriate to respond and the Board **agreed** to invite HR representatives for the next Board meeting.

Q. A number of questions were asked and concerns stated about the impending closure of the Fruit Union Plaza Walk-in Clinic in Vernon.

A. The physicians' group is currently looking at this

Q. Are there enough doctors in the area – ratio of patients:doctors.

A. Generally the GP's believe there are sufficient doctors in the area.

Q. Is there a resource for new people to an area to access a physician?

A. Reference to the Interior Health website. Scott Bowen indicated that he will provide this IH link to the Directors.

Q. Comment on use / acceptance of rural nurse practitioners.

A. Ms. Hogan responded that some physicians are on board with this, though there are differing views and levels of engagement. Further, change takes time. The use of nurse practitioners provides the ability to provide improved services.

* Director Brown arrived at this time.

Additional comments were received on the closure of the walk-in clinic which creates a larger problem because residents requiring a physician who cannot get an appointment with their physician, if they have one, attend the emergency department which is a much more costly service.

Q. Further to the suggestion of outcomes on statistics related to the pharmacy, question on the need for outcomes on capital outlays such as surgical waits.

A. The Province has invested \$25 million across the Province to submit a three-year surgical plan to improve surgical waits and increase capacity.

DELEGATIONS.

Cont'd

Currently there are 4 operating rooms – there are technical needs to support future operating rooms/surgical procedures.

Q. Comment on lifestyle/work practices of newer physicians. Is it time to reassess / deliver a differing system of physician/clinical services region/province wide to remove the strain from larger centres especially at emergency facilities.

A. Interior Health does not employ these doctors and IH is aware of these trends. The use of nurse practitioners deployed into rural areas/smaller communities is a way to augment service.

Q. Comment on lack of recruitment/lack of resources and the use of part-time staff/different staff/movement amongst facilities to attain more hours – the example of Parkview Place, Enderby, was given.

A. Ms. Hogan responded to the comments on staffing. She indicated the staffing levels are set to a standard level of care and also acknowledged there are some challenges.

Q. Concern expressed at the level of care and that most recently of dust related to renovations and the level of cleanliness.

A. Ms. Hogan indicated that she will follow up right away on those issues and observations relative to the Parkview Place facility.

Q. Is there any type of strategic planning between IH and the physicians respecting resources/hours, specific to new surgery trends.

A. Mr. Bowen advised that of Provincial policies related to surgeries and the need for prioritizations and resources. The Provincial target is 22 weeks, previously 52 weeks. Doctors are fully involved at the provincial level.

H2015-113

M/S Directors McNabb/Dirk THAT:
that the Board send a letter to the Interior Health Board requesting a scope audit of Interior Health and to suggest that the focus of Interior Health needs to remain in primary care so as to not overstep the Interior Health mandate and the use of resources which are not directly part of primary care.

A brief discussion took place on the motion.

H2015-114

M/S Directors Cunningham/Eliason THAT:
the above Resolution No. H2015-113 BE DEFERRED to the next regular North Okanagan/Columbia Shuswap Regional Hospital District Board meeting.

CARRIED

Mr. Bowen advised that the Open Heart Surgery section at Kelowna General Hospital expanded in September, 2015 to an Interior Heart & Surgical Centre and angioplasty services, with 16 new OR's.

DELEGATIONS,
Cont'd

The Chair reiterated the comments of Board members on the physician shortages particularly in the rural areas and smaller communities, expressed concern about the existing psychiatric unit at Vernon Jubilee Hospital, as well as the clinic closures, difficulty in attracting physicians, and commented on the high number of seniors in the NOCSRHD and the complex care that is needed for those individuals.

A Board member commented on the difficulty in doctor retention and the impact on the community.

Chair Martin thanked the Interior Health representatives for attending the meeting.

CORRESPONDENCE

Letter dated September 21, 2015 from B. Koster, Director Business Support, Capital Planning re: 2014-2015 Global Grant.

H2015-115

M/S Directors Eliason/Cunningham THAT:
the correspondence contained on the October 27, 2015 NOCSRHD Board Agenda be received.

CARRIED

REPORTS

H2015-116
2015 NOCSRHD
FINANCIAL UPDATE

Report from J. Pierce, Manager of Financial Services dated October 9, 2015.

M/S Directors Mund/Acton THAT:
the report from J. Pierce, Manager of Financial Services dated October 9, 2015 re: 2015 Financial Update, be received.

CARRIED

DATE OF NEXT MEETING

The next Board meeting is scheduled for Tuesday, March 22, 2016 at 10:00 a.m. – Board Room, Columbia Shuswap Regional District, 555 Harbourfront Drive NE, Salmon Arm, BC

ADJOURNMENT

H2015-117
ADJOURNMENT:
At 11:50 AM

M/S Directors Eliason/Halvorson THAT:
the meeting be adjourned.

CARRIED

CERTIFIED CORRECT

SECRETARY

CHAIR